



LIVONGO®

Expanded Condition Coaching Services for Wellbeing Management and Health Advocacy Solutions

As part of the Wellbeing Management Empower+ and Health Advocacy Solutions packaging, Blue Cross and Blue Shield of Illinois (BCBSIL) is offering an exciting coaching option, with no extra charge to members.¹ You can now offer your employees digital educational opportunities for diabetes management with Livongo.²

Livongo – Diabetes Management Solution

Livongo is a consumer digital health company providing an end-to-end diabetes management program that combines a connected glucose meter with personal support by certified diabetes educators. Features include:

- Real-time personalized messaging on the Livongo connected blood glucose meter
- Certified diabetes educators available 24/7/365
- Instant interventions when blood glucose readings are out of range
- Optional notifications for high and low readings to give loved ones and providers insight
- Test strips and lancets at no extra cost, delivered right to the member's door
- Business reports on enrollment, activation and clinical outcomes
- Member initiated reporting to BCBSIL clinician with blood glucose readings and trends to enable more focused conversations

Claims-based Billing

Livongo is available through claims-based billing. Payments for participation in the program are submitted through claims and come out of the employer's medical spend.

To support the program, we will send Livongo a monthly file of your plan participants with the best potential candidates identified.

Coaching Solutions Claims based Billing ³	
\$59	One-time (welcome kit - DME)
\$65	Monthly participation

1. For Administrative Services Only (ASO) and Preferred Provider Organizations (PPO) only. Not available for Fully Insured (FI) or Health Maintenance Organizations (HMO). If you have questions or need information about buy-up solutions for Wellbeing Management's Enable package or for custom options, please contact your account representative.
2. Livongo is an independent company that provides Diabetes Management for Blue Cross and Blue Shield of Illinois. Livongo is solely responsible for the products and services that it provides.
3. Costs are per participant.

